Zone Telecom, Inc.

# 1<sup>ST</sup> REVISED TITLE PAGE CANCELS ORIGINAL TITLE PAGE

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

OCT 17 2001

ZONE TELECOM, INC.

of:

Woodland Falls Corporate Center 200 Lake Drive East, Suite 200 Cherry Hill, NJ 08002 PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stohand BYOD SECRETARY OF THE COMMISSION

(T)

RATES, RULES and REGULATIONS for FURNISHING

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICES THROUGHOUT THE COMMONWEALTH OF KENTUCKY

Filed with the **PUBLIC SERVICE COMMISSION OF KENTUCKY** 

Issued: October 10, 2001

Effective: October 11, 2001

by:

#### **CHECK SHEET**

The Title Page and Pages 1 to 46 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff that are in effect on the date thereon, except as otherwise noted.

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by:

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Vice President and Secretary
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Woodland Falls Corporate Center
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Material appearing on this Sheet previously appeared on Sheet 1

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EXECUTIVE DIRECTOR

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### **ORIGINAL PAGE 2**

#### **EXPLANATION OF SYMBOLS**

- (C) To signify changed conditions or regulation
- (D) To signify discontinued rate, regulation or condition
- (I) To signify increase
- (L) To signify that material has been transferred to another sheet or place in the tariff
- (M) To signify that material has been transferred from another sheet of place in the tariff
- (N) To signify new rate, regulation, condition or sheet
- (O) To signify no change\*
- (R) To signify reduction
- (T) To signify a change in text for clarification
- \* The use of the symbol "O" shall be discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

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#### TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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#### 1.0 EXPLANATION OF TERMS AND ABBREVIATIONS

**Application** - Means collectively, the Application to Change Long Distance Providers and Letter of Agency.

Access Line - An arrangement which connects the Customer's location to any switching center or designated point of presence.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Customer or End User - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Company or Carrier - Zone Telecom, Inc. ("Zone"), unless otherwise clearly indicated by the context.

Commission - The Kentucky Public Service Commission.

Day - From 8:00 AM up to but not including 5:00 p.m. local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 p.m. local time Sunday through Friday.

**Holidays** - The Company observes the following holidays: New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day and Memorial Day.

**KPSC** - Kentucky Public Service Commission.

LEC - Local Exchange Company.

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Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday 2001 and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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### 1.0 EXPLANATION OF TERMS AND ABBREVIATIONS (continued)

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

**InterLATA Toll Calls** - Any call terminating beyond the LATA of the originating caller.

IntraLATA Toll Calls - Calls terminating within the LATA of the originating caller.

Local Call - Calls placed within the Local Exchange Carriers franchise area or EAS area. Local calls will be routed to the Local Exchange Carrier and not be handled by the carrier.

LATA - Local Access and Transport Area

**Service** - An e-commerce solution which will empower business and residential telecommunications customers to register and choose underlying service providers through Company's website and access different underlying service providers' services with a unified dialing access number.

**Sign-Up Form** - The form by which the Customer signs-up for service.

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#### 2.0 RULES AND REGULATIONS

# 2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate long distance resale telecommunications services provided by Zone for telecommunications between points within the Commonwealth of Kentucky.
  - (A) The Company may, from time to time, offer various enhanced services and information services within the Commonwealth of Kentucky. Such services will be provided pursuant to contract and will not be governed by this tariff.
  - (B) The Company may also, from time to time, offer switching and/or transmission to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, and Section 4 of this Tariff will not apply thereto.
- 2.1.2 The services of Zone are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) of underlying common carriers.
- 2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by Zone and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Zone.

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SECTION 9 (1)
BY: SKephan Buy
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# 2.0 Rules and Regulations (continued)

### 2.2 Use of Services

- Zone's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Zone's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Zone's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- Zone's services are available for use twenty-four hours per day, seven days per week.
- Zone does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- Zone's services may be denied for nonpayment of charges or for other violations of this tariff.

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# 2.3 Liability of Zone

- Zone shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with Zone's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall Zone's liability for any service exceed the charges applicable under this tariff of such service.
- 2.3.2 The Company shall be indemnified and saved harmless by any Customer, user or any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a Customer or of any other entity in connection with the services provided by the Company.
- Zone is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of Zone.
- 2.3.4 The Company shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.

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- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer user or other entity from any and all losses, claims, demands, suits, of other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer, user or any other entity or any other property whether owned or controlled by the Customer, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by Zone which is not the direct result of Zone's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of Zone.
- Zone shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

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- 2.3.7 Zone Telecom, Inc. shall not be liable to any customer, authorized user or third party for failures caused by the transition to the Year 2000. Zone has, and will continue to make diligent efforts to ensure that our customers receive the services specified in this tariff before, during and after the Year 2000. Due to Zone's reliance on the equipment and facilities of other companies and their processes, Zone shall not be held responsible for damages of any nature, including consequential damages, due to, but not limited to, failures or interruptions to systems, switches, transmission facilities, computers and related equipment maintained by, provided by, or operated by either Zone or other third parties, including, but not limited to underlying carriers, local exchange companies, customers and other competitors. Information contained on Zone's Internet website and/or information provided to parties upon request regarding the Year 2000 readiness of products and services offered by Zone are "Year 2000 Readiness Disclosures" as defined by the Year 2000 Information and Readiness Disclosure Act of 1998 (Public Law 105-271, 112 Stat. 2386, a U.S. Statute) enacted on October 19, 1998.
- 2.3.8 The carrier is not liable under any circumstance for any act, omission, error, mistake, or delay associated with any representations or statements it may make (including materials posted on websites) regarding the services, offerings, promotions, rates, discounts, terms or conditions of underlying service providers, local exchange carriers of connecting carriers.

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# 2.4 Responsibilities of the Customer or Subscriber

- 2.4.1 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to Authorized Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Zone on the Customer's behalf.
- 2.4.3 If required for the provision of Zone services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Zone's services.

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2.4.5

The Customer shall ensure that the equipment and/or system is properly interfaced with Zone facilities or services, that the signals emitted into the Zone network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Zone will permit such equipment to be connected with its channels without the use of protective interface devices.

If the customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Zone equipment, personnel, or the quality of service to other Customers, Zone may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Zone may, upon written notice, terminate the Customer's service.

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- 2.4.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.
- 2.4.7 The Customer must pay for the loss through theft of any Zone equipment installed at Customer's premises.
- 2.4.8 The Customer or Authorized User is responsible for payment of the charges set forth in this tariff.
- 2.4.9 The Customer or Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.4.10 The Customer or Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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#### **Cancellation or Interruption of Services** 2.5

- Without incurring liability, Zone may discontinue or disrupt 2.5.1 services to a Customer or may withhold the provision of ordered or contracted services:
  - For nonpayment of any sum due Zone for more than (A) thirty days after issuance of the bill for the amount due. but only after Zone has provided five (5) days advance written termination notice;
  - (B) For violation of any of the provisions of this tariff;
  - For violation of any law, rule, regulation or policy of any (C) governing authority having jurisdiction over the Company's services;
  - (D) By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Zone from furnishing its services: or
  - In order to perform tests and inspections to assure (E) compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

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- 2.5.2 Unless otherwise stated, Zone will provide ten (10) days advance written notice of termination of service.
- 2.5.3 Service may be immediately discontinued by Zone, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when Zone deems it necessary to take such action to prevent unlawful use of its service or if a dangerous condition exists. Zone will restore service as soon as it can be provided without undue risk.

### 2.6 Contested Charges

For consideration of any disputed charge, a Customer must advise Zone that all or part of charge is in dispute by written notice, in person or by telephone, within 30 days of the date the bill is issued. The Customer must provide the call details and the bases for any requested adjustment. Zone will promptly investigate and advise the user as to its findings and disposition. Any undisputed charges must be paid on a timely basis.

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### 2.7 Deposits

The Company does not require a deposit from the Customer.

### 2.8 Taxes

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed separately from the quoted rates.

#### 2.9 Late Fee

Zone charges a late fee of 1.5% on delinquent accounts. Additional late fees will not be assessed upon unpaid late fees.

# 2.10 Payphone Use Surcharge

An undiscountable payphone use surcharge of \$.35 shall apply to each coinless call which Zone can identify as being placed from a domestic payphone by or to the customer or its permitted user. This includes, but is not limited to, calls placed with a Zone calling card, pre-paid calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Zone's service.

#### 2.11 Customer Bills

Each bill for telephone service will clearly state Zone Telecom's name as service provider as well as a toll-free number for customers to contact Zone Telecom. Each bill will also include the total amount due; the services provided; the date, time and duration of each call; all taxes and surcharges; and any adjustments.

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## 2.12 Application For Service

- (A) The Company requires a Customer to complete the Sign-up Form and Application as a condition precedent to the initial establishment of service. Application for service may be made electronically or in writing.
- (B) Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card; and electronic fund transfers.
- (C) Company will confirm credit worthiness as a condition precedent to the provision of Service. Company will preauthorize a credit limit for a residential Customer in the amount of \$100, and for a business Customer in the amount of \$300. Once the Customer has demonstrated a pattern of full and timely remittance of payment, Company, in its full discretion, may elect to raise the user's preauthorized credit limit from time to time.
- (D) The name of the Customer(s) desiring to use the Company's service must be stipulated in the Sign-up Form and Application, executed by the Customer and returned to the Company or its agent.
- (E) Fees are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Sign-up Form. Late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form imageordance with MISSION federal and/or state law.

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### 2.13 Payment For Service

- (A) Monthly invoices will be debited via the billing mechanism selected by Customer in the Sign-up Form and in accordance with this Tariff. Interest at the rate of 1½% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may be applied in accordance with the Company's standard credit policy to any unpaid amount commencing 30 days after the bill statement date.
- (B) The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

# 2.14 Universal Connectivity Charge

Services provided pursuant to this Tariff are subject to an undiscountable monthly Universal Connectivity Charge of 7.0% of the Customer's total net telecommunication charges, after application of all applicable discounts and credits. Subject to billing availability, this charge will be applied with respect to charges billed after October 31, 1999.

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#### 2.15 Reconnection Fee

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

# 2.16 Customized Service Packages

(N)

Customized service packages and competitive pricing packages may be furnished at negotiated rates on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All specialized pricing arrangements are subject to Commission review.

### 2.17 Invoice Retrieval Charge

(N)

(N)

There will be a charge for researching an account and providing archived invoices to a customer. The charge will be assessed for each request and will be as follows:

\$ 10.00 charge for e-mailed invoices up to two years old

\$ 15.00 charge for paper invoices up to two years old

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\$30.00 charge for invoices older than two years

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Invoices retrieval could take up to ten business days.

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BY SCHOOL BUD SECRETURIES FOR BULLINGS 1002

**Issued: July 30, 2002** 

by:

#### 3.0 DESCRIPTION OF SERVICE OFFERED

#### 3.1 General

Service is offered to business Customers and is available on a presubscription basis from equal access originating end offices only. When a Customer elects to use Calling Card service, calls may be initiated from any location from which the caller can dial the appropriate access codes.

#### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Zone uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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# 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

# 3.3 Timing of Calls

- Zone's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.
- 3.3.2 Chargeable time for a call ends upon disconnection by either party.
- 3.3.3 For billing provided directly by Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.
- For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments.
- No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon written notification, investigate KENTUCKY circumstances of the call and issue a credit when appropriate FFECTIVE

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by:

# 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

## 3.4 Service Offerings

Zone offers its services to Customers at equal access end offices. All services are available twenty-four hours per day, seven days a week.

## 3.5 Zone Calling Card Service

Customers of Zone Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number. assigned to the Customer. Calls are then completed on direct dialed basis. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges or fixed monthly charges apply to this service.

# 3.6 Inbound Switched Service (800 or 888)

Receives inbound Intrastate calls on regular local telephone lines.

# 3.7 Inbound Dedicated Service (800 or 888)

Receives inbound Intrastate calls on Dedicated Access Lines using 800 or 888 number(s).

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BY: Stephan Bald
SECRETARY OF THE COMMISSION

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by:

### 3.0 DESCRIPTION OF SERVICE OFFERED (continued)

#### 3.8 Virtual WATS Service

Virtual WATS Service is a resold telecommunications service utilizing AT&T as the underlying carrier. This service includes such services as outbound switched and dedicated calling, inbound (800 or 888) calling, calling card calling and directory assistance services.

#### 3.9 FiberWATS Service

FiberWATS Service is a resold telecommunications service utilizing Sprint as the underlying carrier. This service includes such services as outbound switched and dedicated calling, inbound (800 or 888) calling, calling card calling and directory assistance services.

#### 3.10 Zone LD Services

(T)

Zone LD service provides switched and dedicated access and include such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, i nbound toll-free switched and dedicated calling, calling card calling and directory assistance services within areas serviced by Bell South and Cincinnati Bell. Customers choosing this service are (T) given a choice of underlying carriers.

Issued: June 9, 2003

by:

Lawton Bloom,
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Woodland Falls Corporate Center
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EXECUTIVE DIRECTOR

\\DC - 82579/1 - #1185845 v1

### 4.0 VIRTUAL WATS RATES

#### 4.1 General

Each Customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Rates vary by mileage band, time of day and call duration.

Customers are billed based on their use of Zone Telecom, Inc. long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

# 4.2 Time of Day Rate Periods

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAY	TIME RA	ATE PERIO	)D			
5:00 PM TO 11:00 PM*		NING/NIC ATE PERI	SHT/WEEI OD	KEND	PUBLI(	SERVICE C	OMMISSION
11:00 PM						EFFECTI	VE
TO 8:00 AM*			Ł		-	OCT 11	2001

\* to, but not including

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Issued: October 10, 2001 Effective: October 11, 2001

by:

## 4.3 Holiday Rates

The evening rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day - January 1 Independence Day - July 4

Labor Day - As nationally observed
Thanksgiving Day - As nationally observed

Christmas Day - December 25

Memorial Day - As nationally observed

### 4.4 Outbound One - Plus Service

### 4.4.1 Switched Access

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station within the State of Kentucky.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which commission will be in 60 second (1 minute) increments [see Section 35440 FUCKY this tariff]. The 60 second (1 minute) rate is ten (10) times the GIVE second increments shown below.

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# 4.4.1 Switched Access (continued)

### **InterLATA**

	1st 1	8 Seconds	Additional 6 seconds	
Rate		Even/Night		Even/Night
<u>Mileage</u>	<u>Day</u>	Weekend	Day	Weekend
0-292	\$.0582	\$.0519	\$.0194	\$.0173
293-430	\$.0582	\$.0519	\$.0194	\$.0173
431+	\$.0582	\$.0519	\$.0194	\$.0173

### **IntraLATA**

	1st 18 Seconds	A	Additional 6 seconds	
Rate		Even/Night		Even/Night
Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
0-292	\$.0558	\$.0510	\$.0186	\$.0170
293-430	\$.0558	\$.0510	\$.0186	\$.0170
431+	\$.0558	\$.0510	\$.0186	\$.0170

Monthly recurring fee per account \$5.00

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by:

### 4.4.2 Dedicated Access

This schedule applies to calls between an on-network station which uses a special access line and either an on-network station which uses a local exchange service access line or an off-network station within the Commonwealth of Kentucky.

#### **InterLATA**

	1 <sup>ST</sup> 18	1 <sup>ST</sup> 18 Seconds		Additional 6 Seconds	
Rate		Even/Night		Even/Night	
Mileage	<u>Day</u>	Weekend	Day	Weekend	
0-292	\$.0357	\$.0321	\$.0119	\$.0107	
293-430	\$.0357	\$.0321	\$.0119	\$.0107	
431+	\$.0357	\$.0321	\$.0119	\$.0107	

### **IntraLATA**

	1 <sup>ST</sup> 18 Seconds		Additiona	al 6 Seconds
Rate		Even/Night		Even/Night
Mileage	Day	Weekend	Day	Weekend
0 - 292	\$.0357	\$.0321	\$.0119	\$.0107
293-430	\$.0357	\$.0321	\$.0119	\$.0107
431+	\$.0357	\$.0321	\$.0119 PUBLIC	\$.0107 SERVICE COMMISSION
	Monthly recurr	ing fee per account	\$20.00	OF KENTUCKY EFFECTIVE

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OF KENTUCKY

Effective: October 11, 2001

## 4.0 VIRTUAL WATS RATES (continued)

# 4.5 Calling Card Service Rates

#### 4.5.1 General

Calling Card Service allows Customers to place calls using primary place of residence or business. Customers must dial a 10 digit code plus a 4 digit PIN number, and the destination telephone service number when using the service. A per-call service charge applies in addition to the per-minute usage rates.

# 4.5.2 Calling Card Service Charge

This charge applies to each call in addition to the per minute usage charges listed below. Usage discounts do not apply to the service charge.

Service charge per call \$0.65

### INTRASTATE CALLING CARD RATES

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Page 16, Section 3.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

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	1 <sup>ST</sup> 18	1 <sup>ST</sup> 18 Seconds		onal 6 Seconds
Rate Mileage	Day	Even/Night Weekend	<u>Day</u>	OEyen/Night Weekend001
0+	\$.0629	\$.0561	\$.0210	PURSUANT 10 807 KAR 5:011,
	. •			SECTION 9 (1) BY: <u>StephanO</u> Beeg
				SECHETARY OF THE COMMISCION

Issued: October 10, 2001

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by:

### 4.6 Long Distance Directory Assistance

A Long Distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit allowance will be provided upon request for any Directory Assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

Directory Assistance Charge

\$0.85

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Y: Stephand BUI SECRETARY OF THE COMMISSION

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### **ORIGINAL PAGE 28**

# 4.0 VIRTUAL WATS RATES (continued)

### 4.7 Inbound (800 or 888) Usage

a. Inbound Switched Usage Rates

Rate

Per Hour of Usage

 Day
 Evening
 Night

 \$15.00
 \$15.00
 \$15.00

 Monthly recurring service charge
 \$20.00

b. <u>Inbound Dedicated Usage Rates</u>

Rate

Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$11.63 \$10.65 \$10.00

Monthly recurring service charge

\$509.000LIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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SECTION 9 (1)
BY: Stephand Bull
SECRETARY OF THE COMMISSION

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by:

#### 5.0 FIBERWATS RATES

#### 5.1 General

Each customer is charged individually for each call placed through the Company. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Rates vary by mileage band, time of day and call duration.

Customers are billed based on their use of Zone Telecom, Inc. long distance service. Unless specified in the service description section of this tariff, no installation charges apply.

#### 5.2 **Time Of Day Rate Period**

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM					:		
TO		DAYTIN	ME RATE	PERIOD	•		
5:00 PM*							
5:00 PM	,						
ТО		]	EVENING	/NIGHT/W	EEKEN	D	
11:00 PM*			RA	ATE PERIO	)D	*	
11:00 PM							
ТО							
8:00 AM*							

\*to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed at the rate in effect in that boundary for each portion of the call.

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by:

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### 5.0 FIBERWATS RATES (continued)

#### 5.3 Outbound One - Plus Service

**5.3.1 SWITCHED ACCESS** - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station within the Commonwealth of Kentucky.

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Section 3.3.4 of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

#### **InterLATA**

	HILLIAN TO	Bootings			
Miles 0+	<u>Day</u> \$0.0441	<u>E/N/W</u> \$0.0441	<u>Day</u> \$0.0147	<u>E/N/W</u> \$0.0147	
		IntraLATA			
	Initial 18	S Seconds	Each Add'	l 6 Seconds	
Miles 0+	<u>Day</u> \$0.0357	<u>E/N/W</u> \$0.0357	<u>Day</u> \$0.0119	<u>E/N/W</u> \$0.0119	

Monthly recurring charge \$5.00 per account

Initial 18 Seconds

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Each Add'1 6 Seconds

by:

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## 5.0 FIBERWATS RATES (continued)

**5.3.2 DEDICATED ACCESS** - This schedule applies to calls between an on-network station which uses a special access line and either an onnetwork station that uses a local exchange service access line or an off network station within the Commonwealth of Kentucky.

### **InterLATA**

	Initial 18 Seconds		Each Add'l 6 Seconds	
Miles 0+	<u>Day</u> \$0.0264	<u>E/N/W</u> \$0.0264	<u>Day</u> \$0.0088	<u>E/N/W</u> \$0.0088
		IntraLATA		
	Initial 18	Initial 18 Seconds		6 Seconds
Miles 0+	<u>Day</u> \$0.0264	<u>E/N/W</u> \$0.0264	<u>Day</u> \$0.0088	<u>E/N/W</u> \$0.0088

Monthly access fees and service charges vary by Customer location and may be assessed by the Local Telephone Company or underlying carrier. These may be billed directly to the Customer by the Local Telephone Company or at the Customer's request, by Zone Telecom with no mark up from actual cost.

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SECTION 9 (1)
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SECRETARY OF THE COMMISSION

# 5.0 FIBERWATS RATES (continued)

## 5.4 Calling Card Access

Calling Card calls placed by Customers that have subscribed to Zone's calling card service prior to the date of this filing will be billed in 6 second increments with 18 seconds minimum. Calling Card calls placed by Customers that have subscribed to Zone's calling card service as of the date of this filing will be billed in 60 second (1 minute) increments. Local Exchange Company billing will be in 60 second (1 minute) increments [see Section 3.3.4 of this tariff]. The 60 second (1 minute) rate, which applies to Local Exchange Company billing and to calls placed by Customers that have subscribed to Zone's calling card service as of the date of this filing, is ten (10) times the 6 second increments shown below.

Rate per initial 18 second minimum and additional 6 second increments:

	Initial 18 Seconds		Each Add'l 6 Seconds	
Miles	Day	E/N/W	Day	E/N/W
0+	\$0.0498	\$0.0498	\$0.0166	\$0.0166
Monthly	recurring charge	None		
Surcharg	e per call \$0.5	55	PU	BLIC SERVICE CO

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- 5.0 FIBERWATS RATES (continued)
- 5.5 Inbound (800 Or 888) Usage Rates
  - 5.5.1 Inbound (800 or 888) Switched Usage Rates

Rate

Per Hour of Usage

<u>Day</u> \$9.96 Evening \$9.96

Night \$9.96

Monthly recurring service charge

\$20.00

# 5.5.2 Inbound (800 or 888) Dedicated Usage Rates

Rate

Per Hour of Usage

<u>Day</u> \$9.24 Evening \$9.24

Night \$9.24

Monthly recurring service charge

\$50.00

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by:

## 5.0 FIBERWATS RATES (continued)

## 5.6 Long Distance Directory Assistance

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each inquiry regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Inquiry

**Directory Assistance Charge** 

\$0.95

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by:

#### 6.0 COMMERCIAL AFFILIATION PROGRAM

### 6.1 General

This section contains the regulations applicable to the Commercial Affiliation Program. (see section 6.4 for applicable rates)

# 6.2 Availability Of Service

The following rates apply to residential and small business customers. To qualify for this service, Customers must be members of trade associations or commercial organizations. Customers may also qualify if they are individuals within an industry profession or business classification. Service shall be obtained by responding to an advertisement or promotional offering or by calling a toll free number in response to such solicitation.

# 6.3 Application Of Charges

Customers of this calling plan may place as many calls as desired at the specified rates. No minimum monthly usage is required.

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# 6.0 COMMERCIAL AFFILIATION PROGRAM (continued)

## 6.4 Rates And Charges

The following rates apply for all times of day, seven days a week, for all distances. Calls will be billed at 18 second initial increment with 6 second additional increments.

	Initial 18 Seconds		Each Additional 6 Seconds	
	or Fr	action	or Fr	action
Rate		Eve/Night		Eve/Night
<u>Mileage</u>	Day	Weekend	Day	Weekend
0+	\$0.0339	\$0.0339	\$0.0113	\$0.0113

Monthly Recurring Fee \$2.00

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by:

#### ZONE TELECOM SPECIAL PROMOTIONAL OFFERINGS

The Company may from time to time engage in Special Promotional Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage. The Commission will be notified of and will receive copies of all special promotional offerings. The Company will not have special promotional offerings for more than 90 days in any 12 month period. In all such cases, the rates charged will not exceed those specified in this Tariff.

#### ZONE TELECOM TELECONFERENCE SERVICE

## 1. TELECONFERENCE SERVICE DESCRIPTION

Zone Telecom Teleconference Service provides communications between two or more stations connected to an audio bridge with the assistance of a teleconference operator.

## 2. BILLING

Charges accrued by using teleconference service are billed to the telephone number of the originator of the conference call or billed to another number, if it is acceptable to that party.

### 3. TIMING OF CALLS

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- 3.1 Chargeable time of a conference call begins when all participants are KENTUCKY connected and ends for each individual station when that station disconnects.

  OCT 11 2001
- 3.2 Chargeable time for ports joining the conference call already in PURSUANT TO 807 KAR 5.011, progress begins when they are connected by a teleconference operator CTION 9 (1)

BY: Stephand Bell SECRETARY OF THE COMMISSION

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by:

## **ZONE TELECOM TELECONFERENCE SERVICE (continued)**

## 4. RATES AND CHARGES

- 4.1 Charges for teleconference service calls are per minute and per port usage, rounded to the next highest full minute.
- 4.2 **Dial In Service:** Each participant dials into the conference via a standard telephone number and pays their own long distance costs. A teleconference operator will ask for the designator of the call and place the participant into the call. The initiating party pays all usage charges for each line.

Bridging Usage Rate Per Minute, Per Line, All Time Periods, Domestic Interstate and Intrastate Calling

\$0.21

4.3 **Dial - Out Service:** Each participant is called by a teleconference operator and placed into the conference. The initiating party pays all usage charges for each line.

Bridging Usage Rate Per Minute, Per Line, All Time Periods, Domestic Interstate and Intrastate Calling

\$0.39

4.4 **800/888 Dial - In:** Participants dial in via an 800/888 number. A teleconference operator will ask for the designated moderator of the call and place the participant into the call. The initiating party pays all usage charges for each line.

Bridging Usage Rate Per Minute, Per Line, All Time Periods, Domestic SERVICE COMMISSION OF KENSOGOV EFFECTIVE

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BY: Stephan BLU
SECRETARY OF THE COMMISSION

by:

# 3<sup>RD</sup> REVISED PAGE 39 CANCELS 2<sup>ND</sup> REVISED PAGE 39

#### ZONE LD SERVICES

(T)

(T)

### 1. DESCRIPTION

Zone LD for small business and residential customers provides switched and dedicated access and include such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services within areas serviced by Bell South and Cincinnati Bell. Customers choosing this service are given a choice of underlying carriers.

(T)

1.1. Zone LD - Sprint
Sprint is the underlying carrier for this service.

(T)

a. Zone LD - Sprint Switched Outbound Service is a switched (T) access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell. Calls are billed in six second increments, a fter an initial minimum call duration of eighteen seconds for billing purposes.

Per Minute

Zone LD - Sprint Switched Outbound Service

\$0.09

(T)

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# 2<sup>ND</sup> REVISED PAGE 40 CANCELS 1<sup>ST</sup> REVISED PAGE 40

b. Zone LD - Sprint Dedicated Outbound Service is a dedicated (T) access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell. Calls are billed in six second increments, a fter an initial minimum call duration of eighteen seconds for billing purposes.

## Per Minute

Zone LD - Sprint (T)
Dedicated Outbound Service \$0.075

c. Zone LD - Sprint Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

	Switched Rate	Dedicated Rate	
	Per Minute	Per Minute	
Zone LD - Sprint			(T)
Toll-Free Service	\$0.110	\$0.075	. ,

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# 2<sup>ND</sup> REVISED PAGE 41 CANCELS 1<sup>ST</sup> REVISED PAGE 41

d. Zone LD - Sprint Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Calls are billed in six second increments, after an initial minimum call duration of sixty seconds for billing purposes.

Zone LD - Sprint (T)
Calling Card Service \$0.12

- 1.2. Zone LD Global CrossingGlobal Crossing is the underlying carrier for this service.
  - a. Zone LD Global Crossing Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

Per Minute

(T)

Zone LD - Global Crossing
Switched Outbound Service
\$0.046

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# 2<sup>ND</sup> REVISED PAGE 42 CANCELS 1<sup>ST</sup> REVISED PAGE 42

b. Zone LD - Global Crossing Dedicated Outbound Service is a dedicated access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

## Per Minute

Zone LD – Global Crossing Dedicated Outbound Service

\$0.031

(T)

c. Zone LD - Global Crossing Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

	Switched Rate	Dedicated Rate	
	Per Minute	Per Minute	
Zone LD – Global C		(T)	
Toll-Free Service	\$0.048	\$0.034	` '

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2<sup>ND</sup> REVISED PAGE 43 CANCELS 1<sup>ST</sup> REVISED PAGE 43

d. Zone LD - Global Crossing Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Calls are billed in six second increments, after an initial minimum call duration of sixty seconds for billing purposes.

Per Minute (T)

Zone LD – Global Crossing Calling Card Service

\$0.12

e. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell. Calls are billed in sixty second increments, after an initial minimum call duration of sixty seconds for billing purposes.

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

Per Minute

Zone LD – RightSaver Outbound Service

\$0.055

(N)

(L)

(N)(L)

Material previously appearing on this Sheet now appears on Sheet 46

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by:

Lawton Bloom,
Vice President and Secretary
Zone Telecom, Inc.
Woodland Falls Corporate Center
200 Lake Drive East, Suite 200
Cherry Hill, NJ 08002

Effective: June 10, 2003

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 1 0 2003

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

EXECUTIVE DIRECTOR

2<sup>ND</sup> REVISED PAGE 44 CANCELS 1<sup>ST</sup> REVISED PAGE 44

(N)(L)

(L)

1.3. Zone LD - Qwest

Qwest is the underlying carrier for this service.

a. Zone LD - Qwest Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky serviced by Bell South and Cincinnati Bell. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

Per Minute

Zone LD - Qwest Switched Outbound Service

\$0.046

b. Zone LD - Qwest Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Calls are billed in six second increments, after an initial minimum call duration of eighteen seconds for billing purposes.

Per Minute

Zone LD - Qwest Toll-Free Service

\$0.048

(N)

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EXECUTIVE DIRECTOR

(N)

c. Zone LD - Qwest Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Calls are billed in six second increments, after an initial minimum call duration of sixty seconds for billing purposes.

Per Minute

Zone LD – Qwest Calling Card Service

\$0.12

d. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of Kentucky and serviced by Bell South and Cincinnati Bell . Calls are billed in sixty second increments, after an initial minimum call duration of sixty seconds for billing purposes.

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$ 20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

Per Minute

Zone LD – RightSaver Outbound Service

\$0.055

(N)

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BY Change U. Down
EXECUTIVE DIRECTOR

#### 2. INTRASTATE DIRECTORY ASSISTANCE

(M)

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each call regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Call

Intrastate Directory Assistance Charge

\$1.45

# 3. PAPER BILL CHARGES

The Company may bill for Service electronically for those Customers with computer capability. Customers may, however, elect to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$2.95.

## 4. MINIMUM USAGE CHARGE

CMS / Zone LD products are subject to a monthly minimum usage charge of \$5.00, to b applied when a customers monthly usage is less than \$7.50 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

(T)

(M)

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